

Date:

Registration number:

**ST. JOSEPH’S COLLEGE (AUTONOMOUS), BENGALURU-27**

**B.VOC. DIGITAL MEDIA AND ANIMATION – II SEMESTER**

**END SEMESTER EXAMINATION: JULY 2022**

**VOA 2321 - Interpersonal Skills**

**Time: 2 hours**

**Max Marks: 60**

**This question paper contains ONE printed page and *THREE parts*.**

1. **Answer any FIVE questions in about 100 words each. [5 x 5 = 25]**
2. Define the characteristics of interpersonal skills.
3. Define the significant aspects of emotional intelligence.
4. Explain why articulation is important.
5. List out the attributes of leadership.
6. Differentiate between formal and informal communication.
7. Highlight the usage of team building skills in interpersonal communication.
8. Briefly list the characteristics of communicative team members.
9. **Answer any TWO questions in about 150 words each. [10 x 2 = 20]**
10. What are the basics of team dynamics. Explain.
11. Explain distributive approach to negotiation strategies.
12. What are the three qualities associated with competence?
13. The theory of trying interprets goal-directed behaviour within three domains, list and explain with 1 (one) example.
14. **Answer any ONE question in 250 words. [15 x 1 = 15]**
15. Write a short note on problem solving strategies.
16. Differentiate problem solving and decision making.
17. Define articulation using one case study.

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