Register Number:

DATE: 14-12-2022(9am)

**ST. JOSEPH’S COLLEGE (AUTONOMOUS), BANGALORE-27**

**BBA/BBASF – V SEMESTER**

**SEMESTER EXAMINATION: OCTOBER 2022**

**(Examination conducted in December 2022)**

**BBADEB5619 : BANKING TECHNOLOGY AND MANAGEMENT**

Time- 2 ½ hrs Max Marks-70

**This paper contains \_\_\_1\_\_printed page and four parts**

**Section A**

**I.** Answer ***any five*** of the following (**5x2 = 10 Marks)**

1. What is Bank Management?
2. State the meaning of ICT and IDBRT
3. Mention the types of Credit cards
4. What is Black Card?
5. Give the meaning of CRM and E-CRM
6. What is AEPS?

**Section B**

**II.** Answer ***any three*** of the following (**3x5 = 15 Marks)**

1. What is E-cheque? Give the benefits and disadvantages of E-cheque.
2. Define CRM. Mention the steps in CRM
3. What is Bitcoin? How does bitcoin make money?
4. Brief on the usage and impact of IT in Banking

**Section C**

**III.** Answer ***any two*** of the following (**2x15 = 30 Marks)**

1. Briefly explain the process for applying a home loan in a bank.
2. Explain on E-banking.
3. A. Differentiate between debit card and credit card. (8 marks)

B. Distinguish between Core Banking and Universal Banking. (7 marks)

**Section D**

**IV. Answer the following question (1x15=15 Marks)**

1. Discuss on the methods of cash less payments.