

Date:

Registration number:

**ST JOSEPH’S UNIVERSITY, BENGALURU -27**

**M.S.W– I SEMESTER**

**SEMESTER EXAMINATION: OCTOBER 2023**

**(Examination conducted in November /December 2023)**

**SW7323 WORKING WITH INDIVIDUALS AND FAMILIES**

**(For current batch students only)**

**Time: 2 Hours Max Marks: 50**

**This paper contains TWO printed pages and THREE parts**

**PART - A**

**Answer any FIVE of the following 5X2=10**

1. Explain the concept and objectives of social casework.
2. How does proper record-keeping benefit casework practice?
3. Differentiate between social casework and counselling.
4. Describe the components of casework, including the person, problem, place, and process. Provide examples for each.
5. Define the scope of social casework and its relevance in contemporary society.
6. What are the essential skills required for effective home visits in social casework?
7. What are the ethical considerations that caseworkers should be mindful of during the intervention process?

**PART - B**

**Answer any FOUR of the following 4X5=20**

1. Based on a practical example, outline a case presentation that demonstrates the application of casework principles and methods.
2. Discuss the key principles and techniques associated with the Solution-Focused Model of casework
3. Discuss the role of networking and resource knowledge in social casework. How can a caseworker effectively utilize available resources?
4. Provide examples of situations where Transactional Analysis could be effective in Case Work Practice
5. With increasing diversity and multiculturalism, how can caseworkers ensure cultural competence in their practice? Provide examples of how understanding and respecting cultural differences are essential in addressing contemporary social issues.
6. Considering the evolving social landscape, discuss how social casework can address contemporary challenges such as the mental health impacts of the COVID-19 pandemic. How can casework principles be adapted to support individuals and families facing these challenges?

**PART - C**

**Answer any TWO of the following 2X10=20**

1. Discuss the principles of social casework and their application. How do they guide casework practice?
2. Compare and contrast different models of casework practice, such as the Social Diagnostic Model (Richmond) and the Person-Centred Approach (Roger).
3. Present a real or hypothetical ethical dilemma that a caseworker might encounter within a formal settings.