**ST. JOSEPH’S COLLEGE (AUTONOMOUS), BENGALURU -27**

Registration Number:

Date & Session

**B.A. INDUSTRIAL RELATIONS–6th SEMESTER**

**SEMESTER EXAMINATION: APRIL 2024**

**(Examination conducted in May /June 2024)**

**IR 6223: ORGANIZATION CULTURE AND CHANGE MANAGEMENT**

**(For current batch students only)**

**Time: 2 Hours Max Marks: 60**

**This paper contains TWO printed pages and THREE parts**

**PART-A**

**Answer any TEN questions: (10x2=20 marks)**

1. Define Organizational Culture.
2. Define Dyad and Triad.
3. What is the meaning of Group Dynamics?
4. Name two basic types of Culture.
5. What is Social Loafing?
6. What is the meaning of status?
7. What is Cross Cultural Management?
8. Define Organization Change Management.
9. How many steps are there in Kotter’s Change Model?
10. What is Generational Difference?
11. What is Resistance to Change?
12. Define Informal Groups.

**PART-B**

**Answer any FIVE questions: (5x5=25 marks)**

1. Explain any three approaches to group decision making.
2. Write short notes on the two contents of Culture.
3. Give details of Group Tasks.
4. Explain Lewin’s three step model to Organizational Change.
5. Explain Diversity Management System.
6. Bring out the importance of Cross-Cultural Management.
7. Explain the External forces of Organizational Change.

**PART-C**

**Answer any ONE question: (15x1=15 marks)**

1. Explain the following in the context of Structural Dynamics of Work Groups-
2. Leadership Roles
3. Group Norms
4. Group Cohesiveness
5. Write an essay on Hofstede’s Model of National Culture OR Write an essay on Forming, Storming and Norming Steps of Group Formation.