



Register Number:

Date: 21-10-2019

**ST. JOSEPH'S COLLEGE (AUTONOMOUS), BANGALORE-27**  
**B.S.W - V SEMESTER**  
**SEMESTER EXAMINATION: OCTOBER 2019**  
**SW 5216 –SOCIAL WORK AND GOVERNANCE**

**Time- 2 1/2 hrs**

**Max Marks-70**

**This paper contains ONE printed pages and ONE part**

**Answer Any FIVE of the following**

**5 x 14 =70**

1. Define 'Governance'. Mention the various principles of Governance in Social Work.
2. What are the barriers of Organizational Communication? How can we overcome these barriers?
3. Highlight the importance of Team Work and Public Relations in a Welfare Organization.
4. How to resolve conflicts in an organization? Explain with examples.
5. "Recording and documentation is vital to the effective Programme Management of an organization". Elaborate this statement.
6. Mention the main procedures involved in the registration of NGOs as Trust or Society.
7. Highlight the importance of Supervision in Social Welfare Administration.

**SW 5216\_A\_19**